

Privacy and Personal Data Protection Policy

This privacy and personal data protection policy describes how the personal data of users of the Prestapp mobile application (hereinafter "we" or "our") is collected, used, stored and shared and your commitment to the protection of such data . By using the Prestapp application, the user accepts the terms and conditions of this privacy policy.

1. Information we collect

We collect personal data that you provide to us when using the App, such as your name, email address, phone number, billing address, shipping address, and payment details. We may also collect information about the user's location, if the user has given their consent to do so.

2. Use of information

The information we collect is used to improve the user experience on the app, provide personalized services, and improve our services. We may use the information to process payments, send important app notifications, offer personalized services and promotions, respond to inquiries, and provide technical support.

3. Information protection

We are committed to protecting user information through appropriate security measures, such as encryption and limited access to personal data. We do not sell, share, or rent user information to third parties without your prior consent.

4. Cookies and similar technologies

We use cookies and similar technologies to collect information about user activity on the App. These technologies help us provide a personalized experience, improve the quality of our services, and analyze user behavior to improve our products and services.

5. Share information

We may share user information with third parties in certain circumstances, such as when necessary to comply with legal obligations, prevent fraud, or protect our rights and property. We may also share information with our partners and service providers who help us provide personalized services.

6. Privacy Policy Updates

We may update this privacy policy from time to time. If we make material changes to the way we collect or use user information, we will notify you through the application or by email. By continuing to use the App after changes to this policy have been made, the user agrees to the updated terms.

7. user rights

The user has the right to access, correct, delete and transfer their personal information. You can also request that we stop processing your personal information. To exercise these rights, the user can contact us through the application or by sending an email to our support team.

8. Subscriptions with automatic renewal

The Prestapp mobile app offers auto-renewing subscriptions for some of its services. By accepting these subscriptions, the user agrees that their payment method will be automatically charged at the time the subscription is renewed. The user can cancel his subscription at any time by sending an email to info@prestapp.com.co at least one business day before of renewal or cancellation via the App Store or Google Play.

It is important to note that if the user cancels their subscription, the cancellation will not be effective immediately, but will be applied in the next billing period. Therefore, the user will continue to have access to the subscription services until the end of the billing period in which the subscription was cancelled. In case the user has any problem or doubt related to his subscription, he can contact our support team for help.

It is the responsibility of the user to ensure that they have enough funds in their payment method to cover the automatic renewals of their subscriptions. Prestapp is not responsible for unauthorized charges on the user's account due to lack of funds or any other problem related to the payment method used for the subscription.

9. Contact

If you have any questions or concerns about our privacy and personal data protection policy, you can contact us through the application or by sending an email to our support team info@prestapp.com.co

Terms of use

By using the Prestapp mobile application, you agree to the following terms of use:

1. Intellectual property

The Prestapp mobile application and all its content, including but not limited to text, graphics, images, software and code, are the property of Prestapp or its content providers and are protected by intellectual property laws.

You agree not to copy, reproduce, modify, distribute, transmit, publicly display, sell or otherwise exploit any content on the Prestapp mobile application without the prior written consent of Prestapp or its content providers.

2. Use of the Prestapp mobile application

You agree to use the Prestapp mobile application only for lawful purposes and in accordance with these terms of use. You agree not to use the Prestapp mobile application to:

- Carry out illegal, immoral or contrary to good customs activities.
- Providing false or misleading information.
- Create fake accounts or impersonate other people.
- Interfere with the normal operation of the Prestapp mobile application.
- Damage, disable or overload the Prestapp mobile application or the servers that host it.

- Attempting to gain unauthorized access to the Prestapp mobile application or related computer systems.
- Commit fraud or deception, or attempt to make fraudulent transactions.

3. User Generated Content

You are solely responsible for any content you post or transmit through the Prestapp mobile application. You agree that any content you post or transmit through the Prestapp mobile application does not infringe the rights of any third party, including intellectual property rights.

Prestapp reserves the right, at its sole discretion, to remove any content that it deems inappropriate, illegal, offensive, or infringing on the rights of third parties.

4. Subscriptions and payments

Prestapp offers subscriptions for Apple users through the App Store. By subscribing, you agree to pay the applicable price and fees for your subscription plan.

Prestapp reserves the right to change the prices of its subscription plans at any time, but undertakes to inform you in advance of any price changes.

You are also committed to protecting your payment information and complying with security regulations applicable to online transactions.

5. Disclaimer of Warranties

The Prestapp mobile application is provided "as is" and "as available". We make no warranties or representations of any kind, express or implied, in connection with the Prestapp mobile app, including, but not limited to, the warranties of merchantability, fitness for a particular purpose, and non-infringement.

We do not warrant that the Prestapp mobile application is accurate, complete, reliable, up-to-date, virus-free or error-free.

6. Limitation of Liability

In no event shall Prestapp be liable to you or any third party for any direct, indirect, incidental, special or consequential damages arising out of the use of the Prestapp mobile application or any content or information available through it.

In the event that Prestapp is found liable to you for any damages, Prestapp's total liability will be limited to the amount you have paid for your subscription to the Prestapp mobile application.

7. Modifications to the conditions of use

Prestapp reserves the right to modify these conditions of use at any time. If we do, we will let you know by notifying you in the Prestapp mobile app and posting the current terms of use.